ADDENDUM #3  
November 14, 2022

This Addendum #3 is issued to the Kansas City Public Library’s Invitation to Bid for STORAGE AREA NETWORK (SAN) SERVICES to make the following changes, additions, deletions, and/or clarifications:

A. Questions/Responses:

The following information is a response to questions asked by a vendor on November 11, 2022. If you feel that a question has been asked that is not represented/addressed below, please contact Jessica Addo as soon as possible at jessicaaddo@kclibrary.org to address the question. The responses to the questions are indicated in BOLD:

1. In response to Addendum 1. For a fair and equal evaluation, can KCPL provide the response time it prefers for support? (i.e. 4-hour onsite parts replacement, Next Business Day parts replacement)

4–6-hour onsite parts replacement

2. For the requested capacities, is this based upon raw, usable (after RAID and other reserves), or effective capacity (after storage efficiencies such as deduplication and compression)?

It is based upon raw, usable after RAID and other reserves.

3. Can you provide any additional information on workloads and minimum IOPS targets?

During the scan, we had a peak IOPS at 2910, with an average daily write of 448.92GB. The Read/Write ratio is around 75%/25%. The average IO Read size was 57.32KB, and the average IO Write size was 23.18KB.